

# Ticketing & Event Technology

AutoInterests Group has been operating in motorsports since 2009 and has accomplished many significant achievements:

Now the 3rd largest HPDE in the country and growing



Proprietary and confidential. ©2021 AI Services, LLC. All rights reserved.

Has the industry's

only fully self-

contained mobile

campus WiFi

network (2017)

### ABOUT US

SMS



First motorsports organization with 100% online registration (2011)



Launched the industry's first & only Loyalty Program(2019)

We've been evolving & integrating technology into motorsports for over a decade

First fully digital HPDE program (2016)



# TRACKSIDE PRINCIPLES

### Supporting our customers in being the best-run motorsports businesses.

Enhancing motorsport event experiences through technology. Quantify the previously immeasurable: provide deep insights to support continuous improvements and profitable growth.



## 3 PATHS OF VALUE CREATION

Back-office optimization & streamlining

Analytics & insights for ongoing improvements & strategy

Consumer engagement & convenience



# A DECADE OF PROBLEMS SOLVED WITH TECHNOLOGY

Online registration, ticketing & waivers

Eliminating paper (participant lists, tech forms, waivers)

Streamlining entry gates (no more waiting) Properly classifying drivers

Capturing customer data & marketing info Pre-event information and emails

During-event communications via text

Good reporting data (on sales & event profitability)



Proprietary and confidential. ©2021 AI Services, LLC. All rights reserved.





### ALL OF THESE PROBLEMS WERE SOLVED WITH ONE SOLUTION:

The only **unified system** that seamlessly integrates motorsports operations and **makes event experiences easier** and better for everyone!





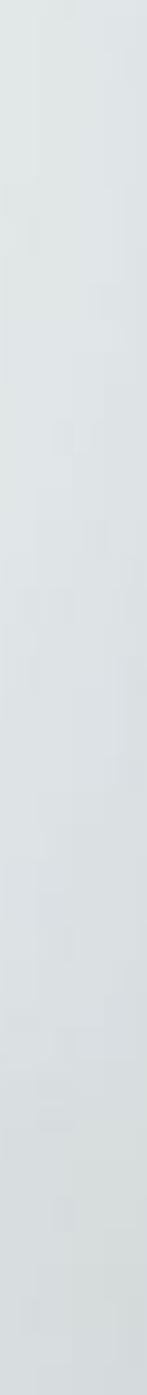


# EVENT MANAGEMENT DOESN'T HAVE TO BE THIS HARD









# TRACKSIDE DOES IT ALL!

### Your staff could be doing more valuable things than fighting with technology!

- No more copying & pasting from one system to another
- No separate fees
- No apps to install
- No more manually updating spreadsheets
- No asking patrons to sign up for numerous separate systems
- No more looking through multiple systems to find information









### A BETTER BACK OFFICE = EQUALS = HAPPIER CUSTOMERS

### More time spent on the things that matter: CUSTOMERS!



### Easier access to information

means delivering better customer service

### **Tools to effectively communicate**

with patrons = better event experiences

Staff can spend more time **providing value-added services** to customers instead of wasting time searching for information or fighting with technology

### Make data-driven decisions

instead of listening to the "squeaky wheel" or anecdotal feedback

**Staff can relax** - no running around to find information on paper or go look it up

### Customers notice good

organizations & systems!



### TRACKSIDE IS SUPERIOR TO THE COMPETITION

### INTEGRATED DATA ACROSS FUNCTIONS

### LIMITED FEATURES









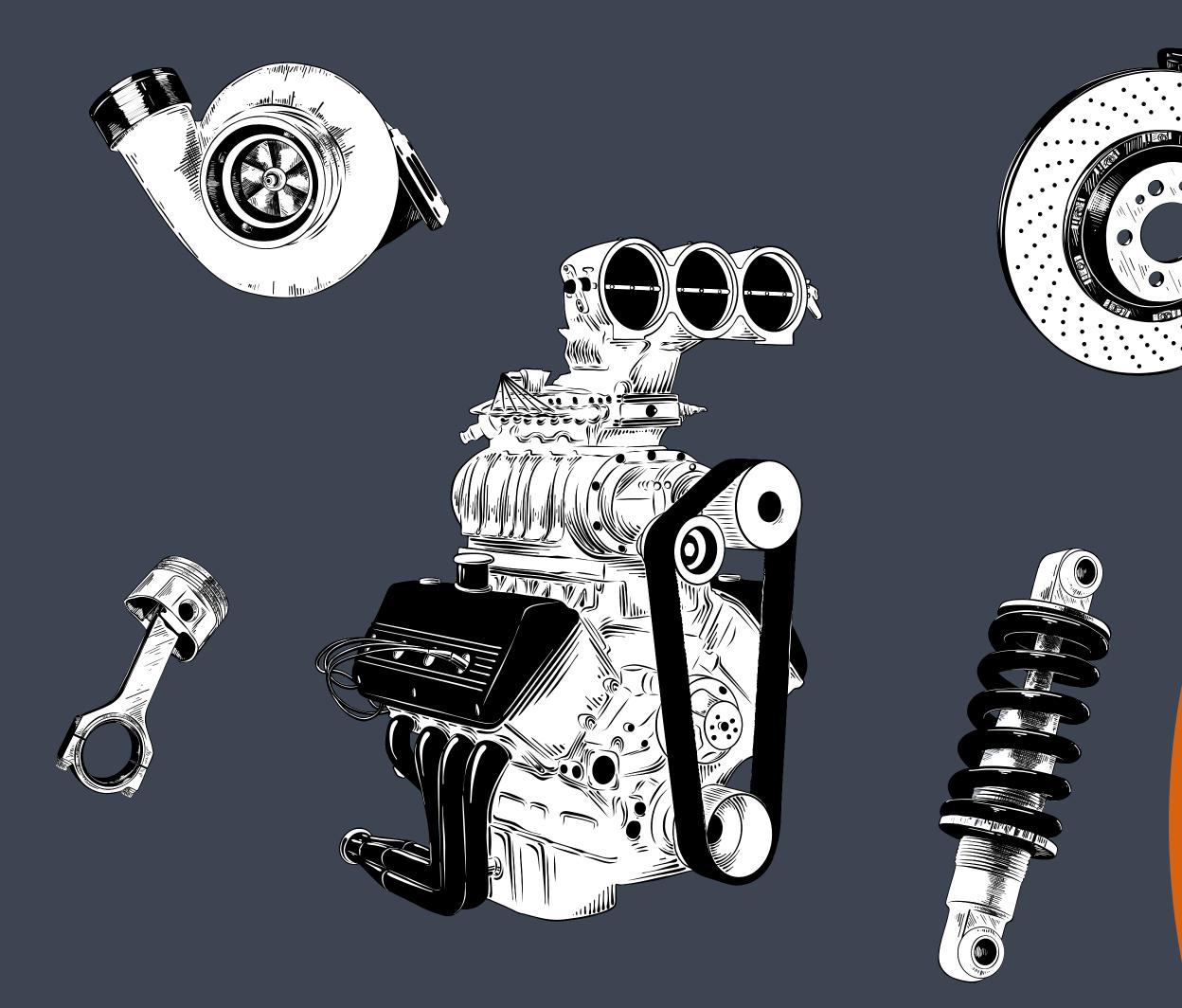








### Car modification is done by component: brakes, suspension, engine, transmission, etc.



## **HOW DOES TRACKSIDE WORK?**

Well-designed software works the same way: we don't need a new engine or frame just to upgrade the brakes!

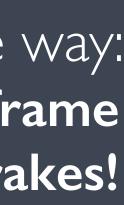
### TRACKSIDE **USES A MODULAR ARCHITECTURE:**

High performance core **frame**work

Each feature is a module that "bolts on" to the core

New features work with existing functionality & data

No duplicated data - modules all use the same underlying database



### HOW DID WE BUILD THIS MODULAR ARCHITECTURE?

### Did we use an app?



### We use something every phone already has -

### What's wrong with an app?



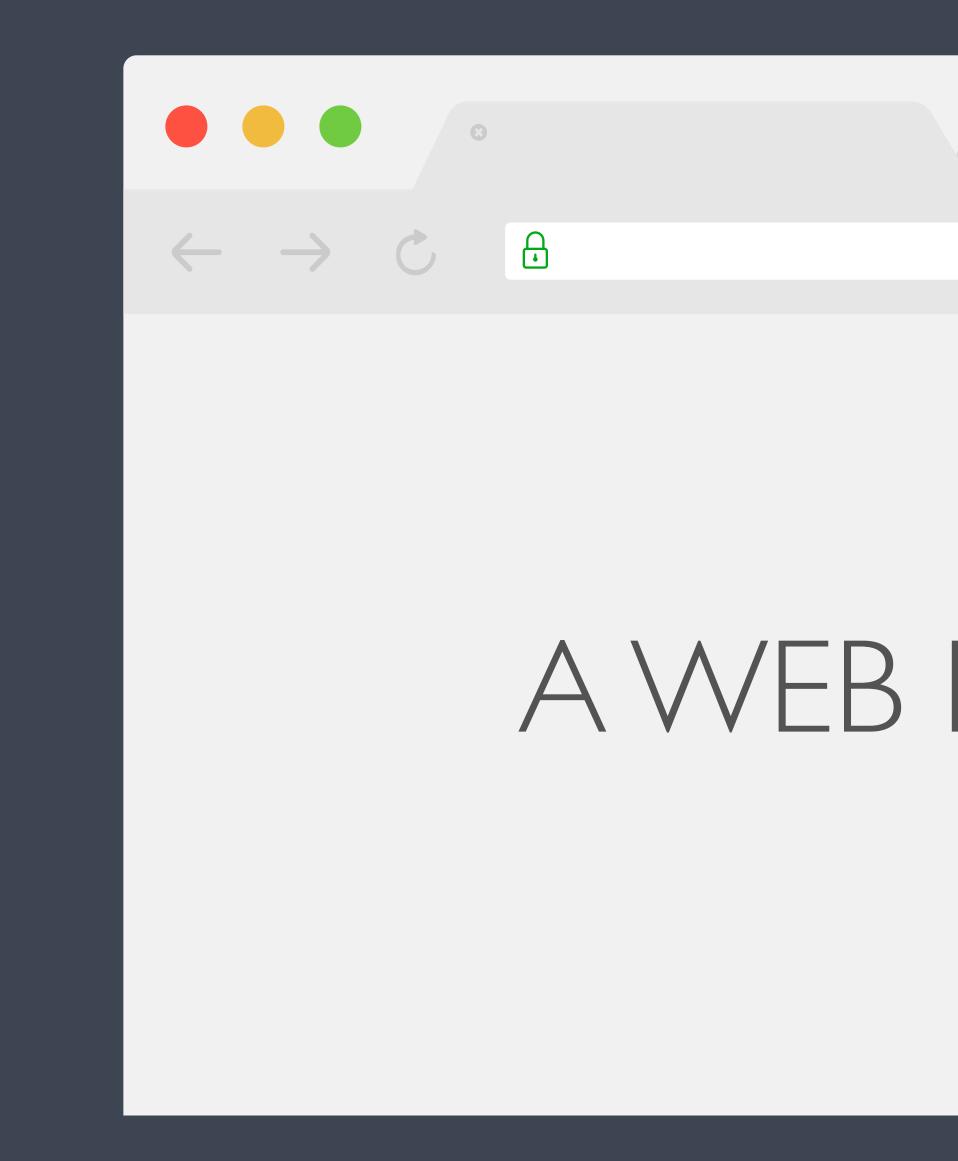
Limited by Google or Apple's rules/ restrictions

Heavy data requirements



### HOW DID WE BUILD THIS MODULAR ARCHITECTURE?

Θ



# AWEB BROWSER!



### HOW CAN WE DO IT ALL WITH A WEB BROWSER?

 $\mathbf{C}$ 

# $\square$

### **App-less platform powered by HTML5**

- 100% browser-based means uniform functionality across devices
- 98% of app-based functionality with no extra steps or separate code
- Updates can be applied immediately with no third-party involvement
- Updates require no work from users (no app updates)
- Efficient operation in weak data service areas
- No convincing customers to install another app on their phone

### Unified, modular Trackside design means:

- 100% accurate registration & sales data all in one system
- No more manual, paper processes
- All functions "talk to each other" like magic



### 5 years ahead of other solutions on the market

### Nobody has the full-feature set that works with a single unified dataset



# IS A MOTORSPORTS SOFTUARE





### **USER FEATURES**

My Events (event & ticket management dashboard)

Pre-check-in & waivers

Coupons

Driver Classifications

CKSIDE

Loyalty

My Garage

Points

Gift Cards

and more

Proprietary and confidential. ©2021 AI Services, LLC. All rights reserved.

### **ORGANIZER FEATURES**

Coupons/ promotions

Driver Vehicle Database

On-site ticketing/ POS

Event Schedules/ Live Schedules

Event Email Communication Loyalty Rewards System

Digital check-in system

Front Gate/Tech Inspection continuity

Text Message Communication

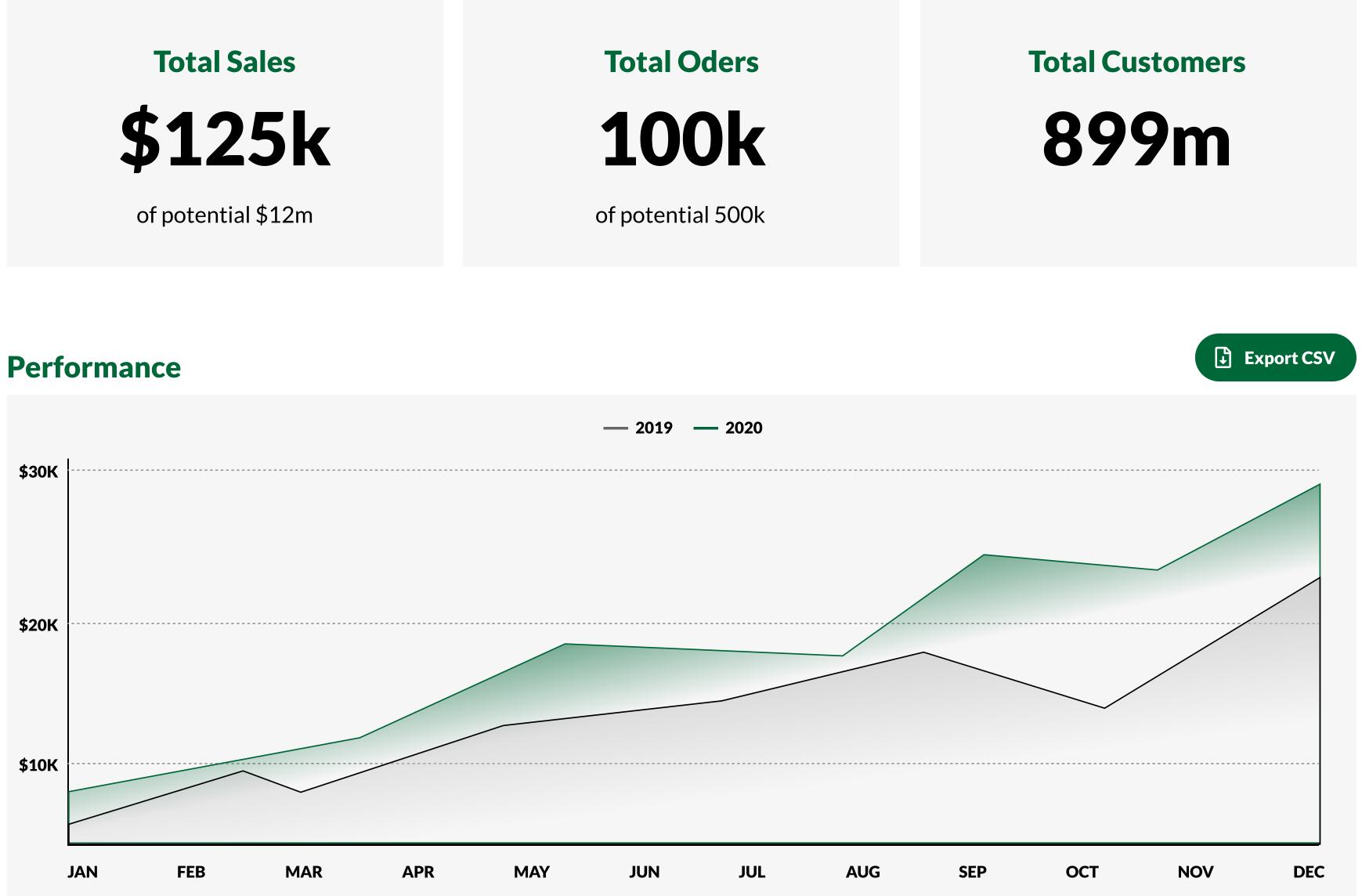
Newsletter Emails

Advanced analytics/reporting



### **Trackside Analytics**

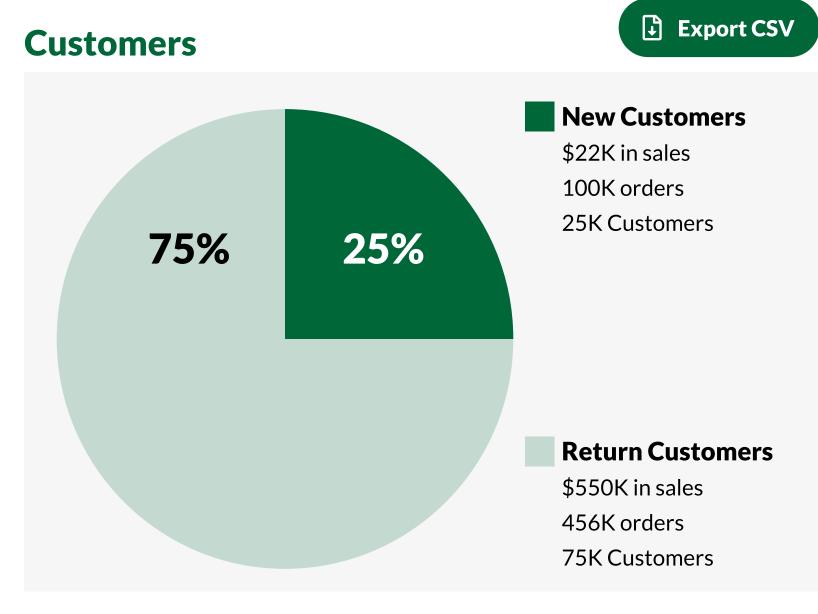


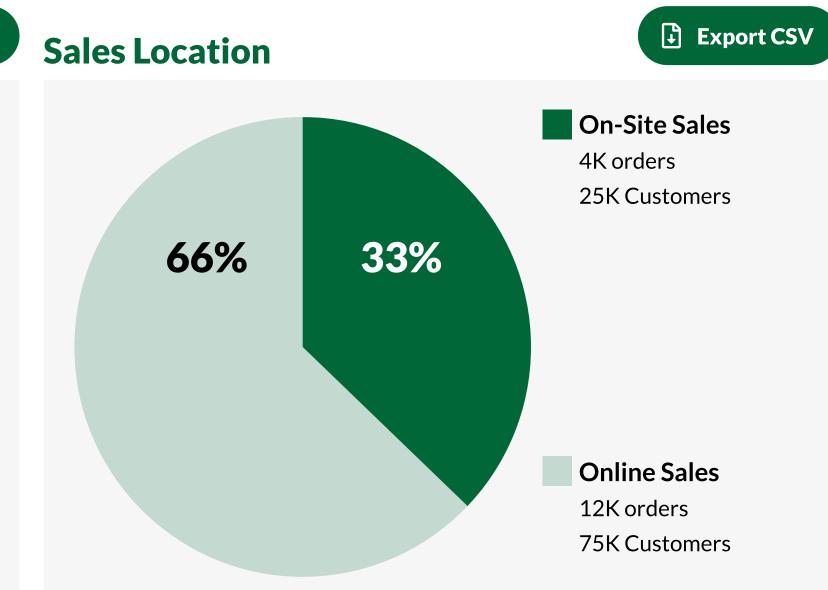




#### **Performance Analysis**

Class & Ticket Type	Sold / Available	Average Distance	Lowest Distance	Highest Distance	% of Total Sales
Grandstands 1 (Genral Ticket)	255 / 5,000 <b>(5%)</b>	26.3 mi	4 mi	350 mi	10%
Grandstands 2 (Genral Ticket)	1,356 / 5,000 <b>(5%)</b>	26.3 mi	4 mi	350 mi	15%
VIP (Participant)	100 / 500 <b>(15%)</b>	26.3 mi	4 mi	350 mi	5%
Beginner (Participant)	1,000 / 5,000 <b>(15%)</b>	26.3 mi	4 mi	350 mi	35%
Expert (Participant)	5 / 5,000 <b>(1%)</b>	26.3 mi	4 mi	350 mi	16%
Pit Pass (Genral Ticket)	545 / 1,000 <b>(51%)</b>	26.3 mi	4 mi	350 mi	40%
Early Bird Access	5,000 / 5,000 <b>(100%)</b>	26.3 mi	4 mi	350 mi	41%





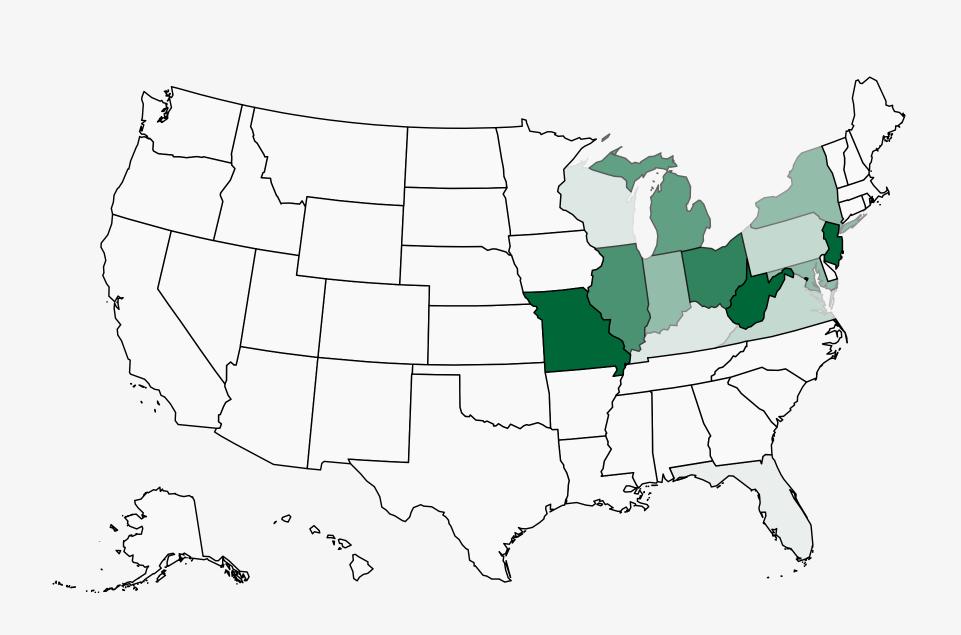
#### **Customers Types**

Customer Types	Number of Events	Number of Orders	Average Transaction	Average Total
Non-member	50,000	200,000	\$300.50	\$1200
Level 1 Member	30,567	150	\$10	\$100
<u>VIP</u>	1,532	123,123	\$15	\$60
Employee Member	14,000	10	\$75	\$75
Administrative Member	300	675	\$25	\$100

#### **Customer Locations**

Filter By: State

 $\mathbf{\vee}$ 



#### Export CSV



Average Participant Distance:

**13.1 mi** 

Average General Ticket Distance:

26.3 mi

#### Ohio

Participants: 300K

General Tickets: 300K

#### Indiana

Participants: 230K

General Tickets: 280K

#### West Virgina

Participants: 229K General Tickets: 280K

#### **New Jersey**

Participants: 225K General Tickets: 220K

#### **Profitability Analysis**

Expenses	🗹 Edit
Staffing	\$10,000
Facility Rental	\$2,000
Insurance	\$500,000
Travel	\$2,000
Misc. 1	\$5,0000
Misc. 2	0
Equipment Rental	\$50,000
% credit card processing	2.5%
Sanction Fee	\$1,000

#### Revenue

#### **Promotions Analysis**

Coupons	Discount	Redemptions
<u>WKJR</u>	25% off	200,000
<u>100FF</u>	10% off	150
<u>ABC123</u>	\$15 off	123,123
<u>JEANS</u>	100% off	10



+ 13%		
<b>Gross Margin</b>		

Total Revenue:	\$811,000
Total Expenses:	\$675,200

Net Profit: **\$135,800** 



Issued	Avg Discount	Avg Order Amount
Unlimited	\$300.50	\$1200
500	\$10	\$100
300,000	\$15	\$60
10	\$75	\$75

#### 🖉 Edit

- General Tickets ..... **\$100,000** Participant ..... **\$200,000** Other ..... \$500,000
- Sponsorship ...... \$250,000

### YOU MIGHT BE THINKING...

### I don't need all those features.





It's ZERO extra work or cost to use new features, and you can do it at the pace that makes sense for your organization.

MAYBE YOU DON'T TODAY, but as your business transitions over time and becomes more digital you can grow into it as you see fit: seamlessly!

Start with the basics now, populate customer and other core data and then leverage it in the future when the time is right.





# ENTERPRISE-CLASS FUNCTIONALITY BROUGHT TO MOTORSPORTS

### We consider Trackside to be a **Motorsports Operating System**

This is the type of solution that large companies use to build and grow their businesses efficiently

> Other solutions in motorsports are **crippled** - they can only solve PART of the needs of motorsports organizations at a time and cannot grow seamlessly and modularly

### TRACKSIDE DOES IT ALL - AT YOUR PACE!

Our founder's background is in corporate technology, and we have brought these capabilities into the world of motorsports



5 years ahead of other solutions on the market





Nobody else has the full-feature set that works with a unified dataset





Trackside will help you earn a 5-star review for every event!







We started by solving our own motorsports problems, now we're all about our customers.

# HOW CAN TRACKS DE HELPYOUR BUSINESS?



